

# IT SOLUTIONS TECHNICIANS LEVEL 3

## WHAT IS AN IT SOLUTIONS TECHNICIAN?

IT Solutions Technicians develop, implement and maintain all IT systems including their hardware infrastructure (such as servers and networks) and software (such as operating systems, middleware and applications).

## WHO IS THE APPRENTICESHIP AIMED AT?

Technicians that work as part of a multi-disciplinary team or on an individual site.

## DETAILS OF THE APPRENTICESHIP:

- Apprentices will demonstrate core knowledge, skills and behaviours to be fully competent as a IT Solutions Technician.
- The apprenticeship will typically take 22 months to complete.
- The main programme is delivered by our team of experts through group or one-to-one sessions over Microsoft Teams.

## THE BENEFITS TO AN ORGANISATION:

Hiring an apprentice or developing existing staff is a productive and effective way for any organisation to grow talent and develop a motivated, skilled, and qualified workforce.

## THE BENEFITS TO AN APPRENTICE & CAREER PROGRESSION ROUTES:

- The apprenticeship may be a gateway to future career opportunities within IT.
- This apprenticeship is recognised as entry onto the British Computer Society, The Chartered Institute for IT and Register of IT Technicians confirming level 3 professional competence. Those completing the apprenticeship can apply for registration.



Next course  
dates available

Monday 10th  
May 2021

Monday 8th  
November 2021

## FOR MORE INFORMATION:

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